If It Were Your Family, What Would You Want?
A Balanced, Informed Approach to Reinstating Family Presence

June 2, 2021

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Housekeeping Details

- Questions? 

- Slides and recording of webinar will be sent to all via email

- 1 Learning Credit earned toward Fellows in Person-Centered Care credential: Planetree.org/fellows

- Haven’t downloaded the Family Presence Policy Making Toolkit yet? 

bit.ly/visitingpolicyaid
“None of us, including me, ever do great things. But we can all do small things, with great love, and together we can do something wonderful.”

— Mother Teresa
Our Call to Action: Advocate for and facilitate in-person family presence...

- ...at all times, including during the COVID-19 pandemic
- ...for all, including patients in hospitals, residents in LTC communities and patients/residents who test positive for COVID-19
- ...with an eye on how this short-term effort can support longer-term goals.
CORONAVIRUS RESPONSE FUND FOR NURSES

RELIEF  REBUILDING  RECOVERY
Why This Matters to Lisa Keitel
“Without family at the bedside, as a nurse, I wasn't just their nurse anymore. I was their family, cheerleader, motivator... Unfortunately, countless times, I was not enough. They needed more. They needed their families and those closest to them. My patients suffered greatly because of it.”

“As a manager, I have spent hours a day dealing with the impact of the family restrictions on nursing care. The man hours spent dealing with this could've been better utilized for hands on care or development of methodology to allow safe family access during times of crisis. The lack of family presence probably also contributed greatly to poor recovery...Sometimes the proverbial cure is worse than the circumstance of the disease.”

“I saw patients that could have benefited greatly from having a family member present. The nurses were too busy to do the basics for patients. It hurts as a nurse to not be able to care for a patient fully. I can also see the part of not wanting untrained lives at risk by entering a hospital unless absolutely needed.”

“The restrictions of no visitors truly put a strain not only on our infrastructure.”
Family Presence Policy Decision-Making Toolkit for Nurse Leaders and Other Decision Makers

Developed by a coalition of nurse leaders, patient and family advocates, and other clinical and non-clinical partners.
“Unsteered”
“Haphazard”
“Inhumane”
“Blind spots”
“Individual agendas”
“Play it by ear”
“Unsteered”
“Haphazard”
“Inhumane”
“Blind spots”
“Individual agendas”
“Play it by ear”

“Shared perspectives”
“Logic”
“Methodical, thoughtful approach”
“Confident”
“Forced the equity conversation”
“Reasonable and right”
More than a Tool – a Framework for Balanced, Informed Decision-Making

“The beauty of the toolkit was that it really had everything that we had to figure out in real time. Having the toolkit outlined everything that we needed to think about and allowed us all to weigh in on it. It was a very structured conversation around the shared perspective that we do think that care partner presence benefit far outweighs the risks.”

- **Discussion guide** to drive organizational dialogue around family presence with a broad stakeholder group
- **Summary of evidence base** about family presence
- **Actionable decision aid** for assessing risk/benefit of in-person Care Partner presence in 4 impact areas
- **Targeted recommendations** aligned with current evidence and conditions
**PANEL OF EARLY ADOPTERS**

Giuseppe Arena, Chief Nursing Officer, ISMETT UPMC Italy (Palermo, Italy)

Zachary R. Krom, PhD, RN, CCRN, CHSE, NPD-BC, Nurse Scientist and Professional Development Specialist, Cedars-Sinai (Los Angeles, CA)

Garrett McIntosh RN LNHA, Director of Nursing, Webco Manor SNF (Marshfield, MO)

Michael Radosta, MA, MS, RN, NEA-BC, FACHE, Vice President, Behavioral Health Nursing and Patient Care Services; Chief Nursing Officer, Behavioral Health, NewYork-Presbyterian (New York, NY)

Launette Woolforde EdD, DNP, RN, NPD-BC, NEA-BC, FAAN, Chief Nursing Officer, Lenox Hill Hospital, Northwell Health (New York, NY)

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**Additional Pilot Sites**

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<th>CHI Health Good Samaritan</th>
<th>Merit Health Wesley</th>
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<td>Children’s Health Queensland Hospital and Health Service</td>
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<td>Elmhurst Hospital</td>
<td>Northern Westchester Hospital, Northwell Health</td>
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<td>Johns Hopkins Medicine</td>
<td>Phelps Hospital, Northwell Health</td>
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<td>South Shore University Hospital, Northwell Health</td>
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Broad Support
New recommendations offer direction for responsible, compassionate visitation in hospitals and nursing homes during and in the aftermath of a pandemic.

**New guidelines for preserving family presence in challenging times available now**

Download @ bit.ly/family presence

Developed by an international coalition to preserve family presence.